

Inclement Weather Policy

By virtue of living in Colorado, we are presented with extreme weather conditions from time to time. For the safety of our patients and our staff, we may be forced to close our office(s) when it has been determined that road conditions are not safe for travel. Please review our Inclement Weather Policy and please note that our policy is location specific. ***Please also note, we reserve the right to close our office(s) early or shut down completely, regardless of this policy if pending and/or existing conditions pose a risk for safe travel.***

- **Memorial Hospital:** For patients scheduled for treatment under general anesthesia in a hospital setting, your appointment will remain “as scheduled” unless the hospital notifies you of a closure. If road conditions prevent safe travel, please notify Amanda Geldiashvili, our Hospital Coordinator at (Phone): 719-375-5135 (Email): or.visit@outlook.com, to notify her that your child’s appointment will need to be rescheduled. Failure to call, may impact your ability to reschedule your child’s OR visit.
- **North Office:** Our North Office, located at 9480 Briar Village Point, Suite 301, Colorado Springs, CO 80920 will be closed if the U.S. Airforce Academy is closed to non-essential personnel. Please call 719-333-6249 or check KKTV 11 News at <https://www.kktv.com/weather/closings> for the most current information on weather closures.
- **South Office:** Our South Office, located at 660 Southpointe Court, Suite 100, Colorado Springs, CO 80906 will be closed if Peterson Air Force Base is closed to non-essential personnel. Please call 719-556-SNOW (7669) or check KKTV 11 News at <https://www.kktv.com/weather/closings> for the most current information on weather closures.
- **CarePoint Anesthesia @ North Office:** For patients scheduled for treatment under general anesthesia at our North Office (see address above), you will need to standby until further notice in the event that the U.S. Airforce Academy is closed. Your treating dentist will be consulting with both you and CarePoint Anesthesia to determine if all parties are able to safely travel to our North Office. If it is your preference to reschedule your appointment, we will understandably do so. Please be prepared to accept the Doctor’s call in the event of inclement weather. Failure to communicate with the Doctor, may impact your ability to reschedule your child’s CarePoint visit.
- **Canon City Office:** Our Canon City office, located at 410 Macon Ave., Canon City, CO 81212 in the office of Kimra Hall and Associates will be closed if it is determined that our staff cannot safely travel from Colorado Springs to Canon City due to road conditions. Please call 719-276-0128 for more information.

*******Sedation Visits:** If your child is scheduled for Sedation at either our North Office or South Office and the Inclement Weather Policy (location specific) is in effect, you will need to standby until further notice. Your treating dentist will be contacting you to determine if you are able to safely travel to the office location your appointment is scheduled at. If it is your preference to reschedule your appointment, we will understandably do so. Please be prepared to accept the Doctor’s call. Failure to communicate with the Doctor, may impact your ability to reschedule your Sedation visit.

In the event of office closures, permitting we have a valid phone number, you will receive notification that our offices are closed due to weather conditions. If you are signed up to receive appointment notifications through Solutionreach, you will also receive notice that our Inclement Weather Policy is in effect. Please also check KKTV 11 News at <https://www.kktv.com/weather/closings> for the most current information on weather closures.

Please remember that our policy is location specific and that one of our offices may be open when another office is closed. Also be forewarned that you may still receive appointment notifications from Solutionreach reminding you of your appointment, although our offices are closed. Since our employees may not be in the office, they are unable to delete your child(ren)’s appointment(s) from our calendar, which will cause Solutionreach to continue to generate appointment reminders. Be assured that your child(ren)’s appointment(s) are “officially” cancelled and disregard the appointment reminders for that date only.

We apologize in advance for any inconvenience an office closure may cause, but the safety of our patients and our staff needs to take priority if weather conditions prevent safe travel. Thank you for your understanding.